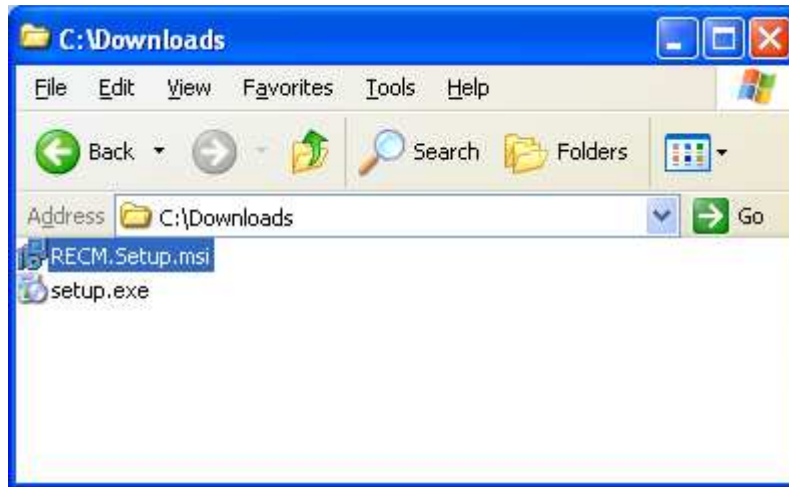
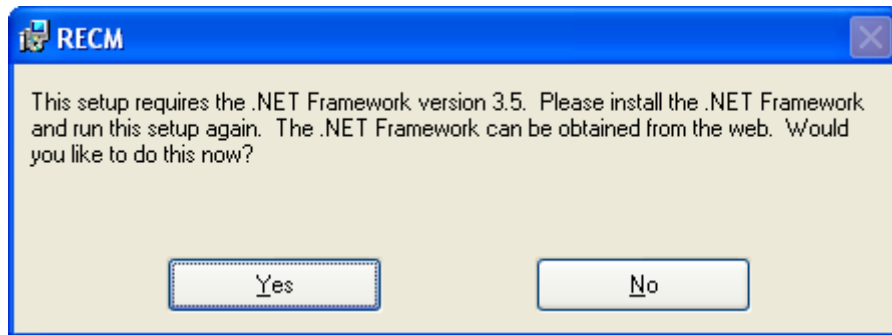


REAL ESTATE CLIENT MANAGEMENT INSTALLATION INSTRUCTIONS

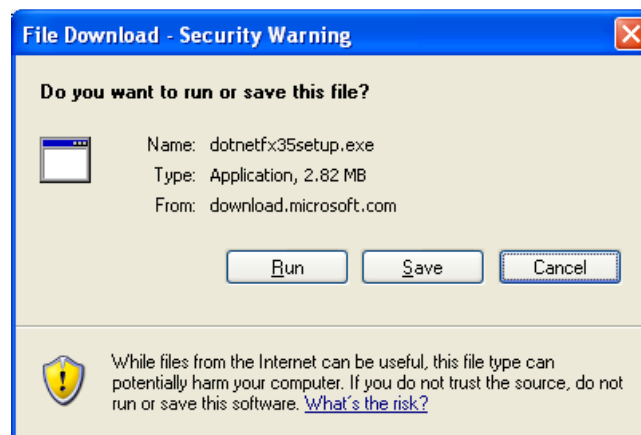
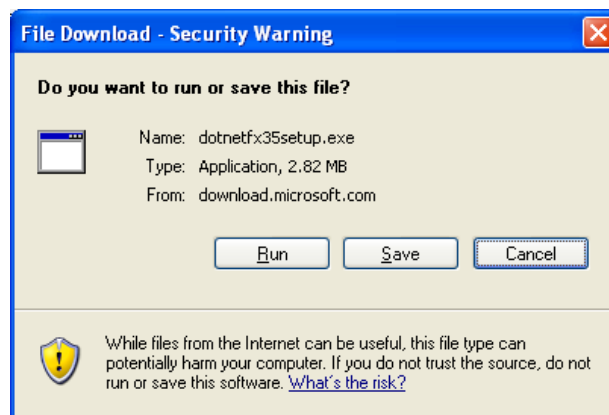
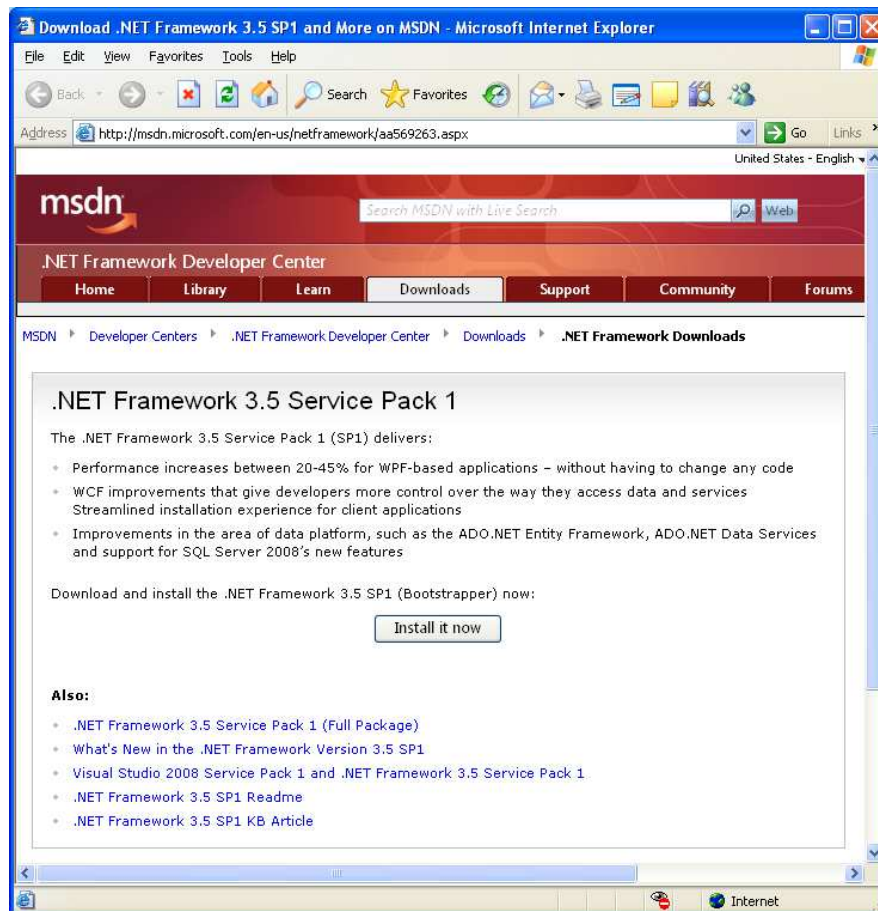
1. Close Microsoft Outlook
2. Download the Real Estate Client Management (RECM) application and unzip the files.
3. You'll see two files: RECM.Setup.msi and setup.exe
4. Double click RECM.Setup.msi to start the installation



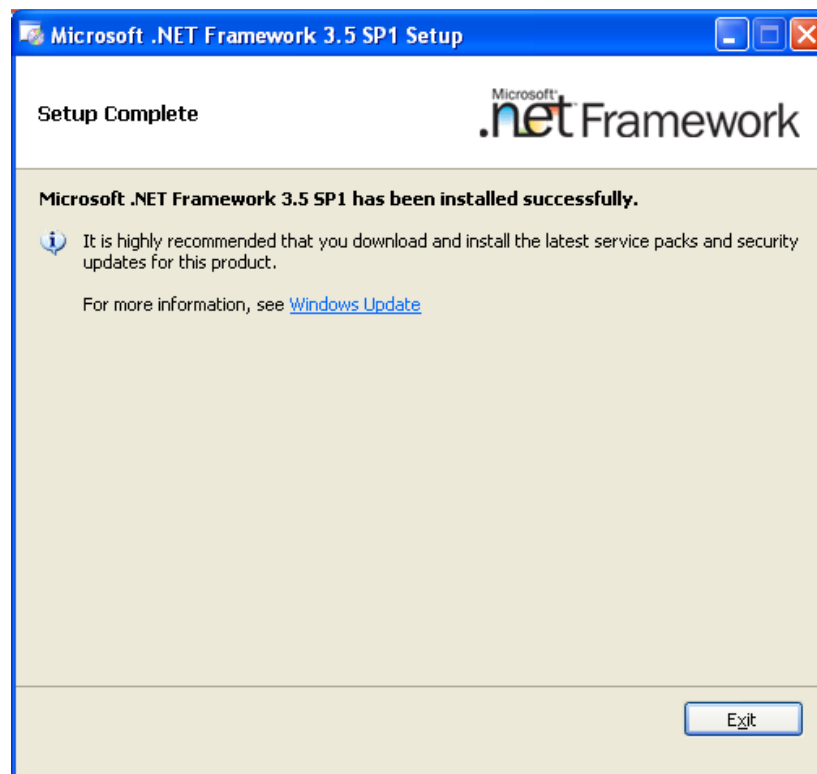
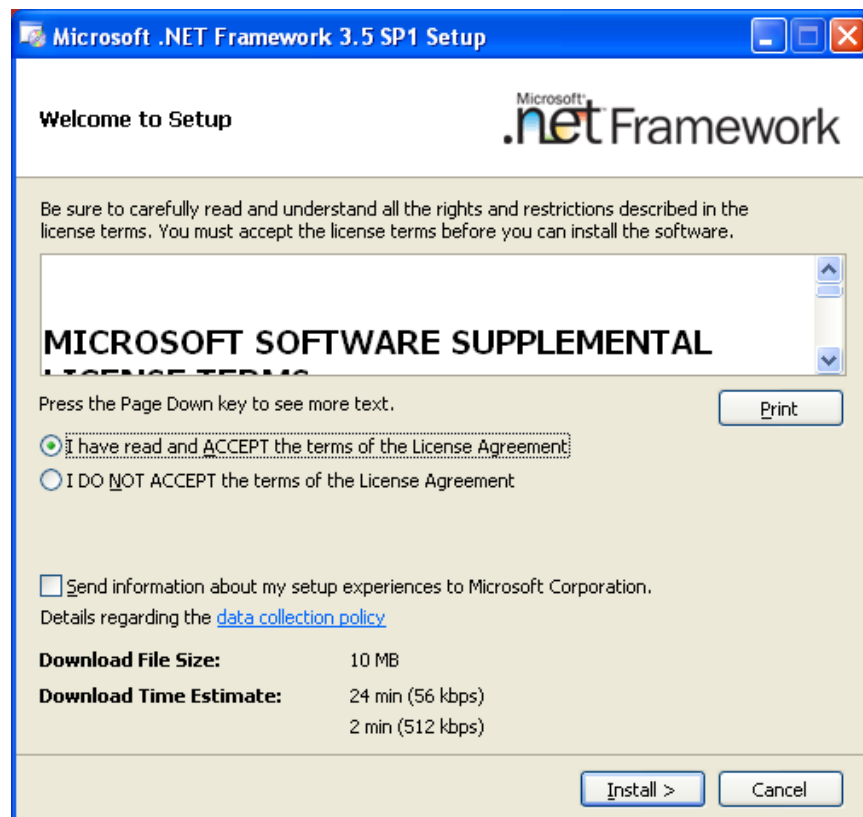
5. RECM requires Microsoft .NET Framework 3.5. If it is not currently installed, then you will see the following dialog. Select "Yes" to to download the framework from Microsoft. **If it is installed go to Step 6.**



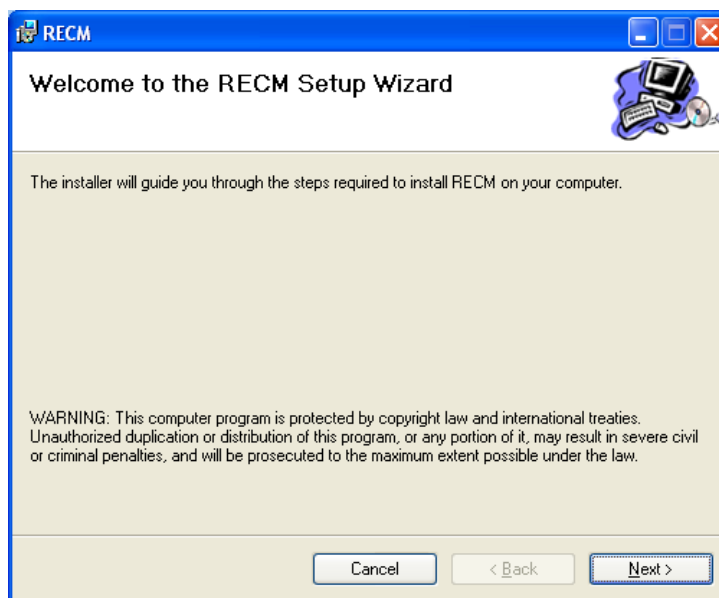
This will open your browser to the Microsoft site. Select "Install it now" and then "Run". Depending on your internet connection speed this may take a few minutes to complete the download and installation.. (See Figures below) At the end of the installation, you need to restart the RECM installation (Step 3).



Click “I have read and ACCEPT the terms for the License Agreement”. Then select “Install” to proceed with the installation. When complete, select “Exit”. At this point you’ll need to restart RECM installation (Step 3).



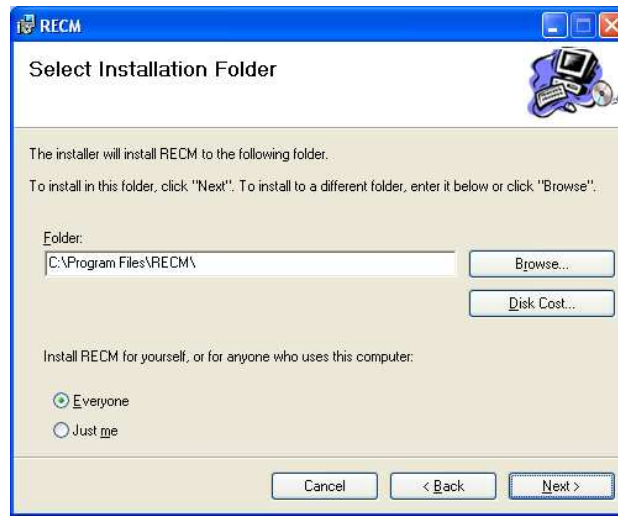
6. This will bring up the RECM Installation Wizard. Select “Next”



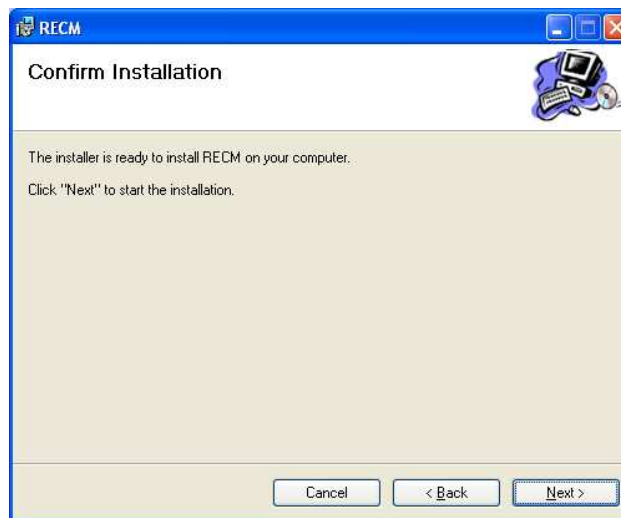
7. You'll be presented with the license agreement. Choose “I Agree” and then select “Next” to continue the installation.



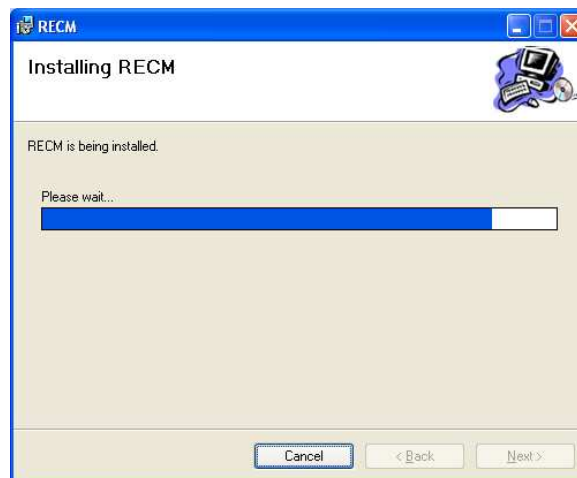
8. Choose the location where you would like to install the RECM application (suggest leaving it at the default) and choose “Next”.



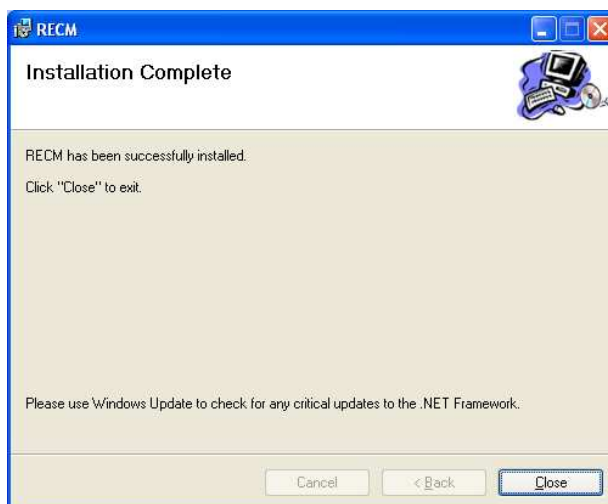
9. Choose “Next” to confirm that you want to install RECM



10. You'll then see an installation screen. Nothing to do here ... it just lets you see the installation progress.



11. At the end of the installation, you'll see a confirmation that the installation is complete. Select "Close"



12. And, you're done. View the Overview Tutorial video (www.RealEstateClientManagement.com/Tutorial.aspx). This will provide a Quick Start overview of the product to help you start using it quickly.